

ACME INSURANCE

CLAIM UNDER INVESTIGATION

Claims Investigation Report

AUTOMOBILE COLLISION CLAIM REPORT

CLAIM SUMMARY

| | | | |
|--------------------|----------------|----------------|---------------------|
| Claim Number: | G8947892834455 | Policy Number: | 1234567 |
| Date Reported: | July 28, 2024 | Loss Type: | Vehicle Collision |
| Assigned Adjuster: | Sally Sue | Status: | Under Investigation |

INSURED INFORMATION

| | | | |
|----------|-----------------------------------|----------------|------------------------|
| Name: | John Doe | Vehicle: | 2023 Ford Mach-E (Red) |
| Address: | 615 W Mary St Austin, TX 78704 | VIN: | 12345ABCDE67890 |
| Phone: | 512-555-1212 | License Plate: | ABC1234 |

INCIDENT DETAILS

| | | | |
|--------------------|--|---------------------|------------------|
| Date of Loss: | July 28, 2024 | Weather Conditions: | Clear, Dry |
| Time of Loss: | 1:00 PM | Road Conditions: | Good |
| Location: | 1st Street & Oltorf Street Austin, TX | Traffic Control: | Traffic Signal |
| | | Type of Accident: | T-Bone Collision |
| Vehicles Involved: | 2 vehicles | | |

OTHER PARTY INFORMATION

Insurance Company: ABC Insurance

Policy Number: 987654321

Contact Status: Pending - Information requested from ABC Insurance

LAW ENFORCEMENT REPORT

| | | | |
|---------------|--------------------------|----------------|-----------------------------|
| Report Filed: | Yes | Report ID: | 2024-12345 |
| Agency: | Austin Police Department | Report Status: | Requested - Pending Receipt |

INSURED'S INITIAL STATEMENT

"Car ran light and pulled out in front of me. I t-boned them. Front of car badly damaged. Not drivable."

Statement taken on: July 28, 2024 at 2:30 PM
Taken by: Sally Sue, Claims Adjuster

PRELIMINARY DAMAGE ASSESSMENT

Vehicle Condition: **Not Drivable**

Primary Damage Area: Front End - Extensive

Towing Required: Yes - Vehicle towed to Austin Collision Center

Estimated Repair Cost: Pending Professional Inspection

Total Loss Potential: **High - Requires Evaluation**

IMMEDIATE ACTION ITEMS

July 28, 2024

✓ Initial claim reported and documented

July 29, 2024

✓ Police report requested from Austin PD

July 30, 2024

 Schedule vehicle inspection at Austin Collision Center

August 1, 2024

 Contact other party's insurance (ABC Insurance)

August 2, 2024

 Review police report when available

August 5, 2024

 Determine liability and coverage decisions

COVERAGE ANALYSIS

- Collision Coverage: ✓ Active - \$500 deductible
- Comprehensive: ✓ Active - \$500 deductible
- Rental Car: ✓ Available - \$30/day, 30-day limit
- Policy Status: ✓ Current and in good standing

ADJUSTER NOTES

Initial Assessment: Based on insured's statement, this appears to be a red-light violation case where the other party failed to yield right-of-way. The extensive front-end damage to the insured's 2023 Ford Mach-E suggests significant impact. Given the vehicle's age and likely high repair costs, total loss evaluation is warranted.

Next Steps: Awaiting police report to confirm fault determination. Will coordinate with ABC Insurance for subrogation potential. Vehicle inspection scheduled to determine repair vs. total loss status.

Adjuster Information:

Sally Sue, Licensed Claims Adjuster
Texas License #: ADJ789456
Phone: 512-555-0199
Email: sally.sue@acmeinsurance.com

ACME Insurance Company

Claims Department
1234 Insurance Boulevard, Suite 200
Dallas, TX 75201
24/7 Claims Hotline: 1-800-ACME-CLAIM

CONFIDENTIAL: This document contains confidential information and is intended solely for authorized personnel. This is a sample claim report created for demonstration purposes only.

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